

HOTEL BRISTOL

-SORRENTO-

Annual Sustainability Report

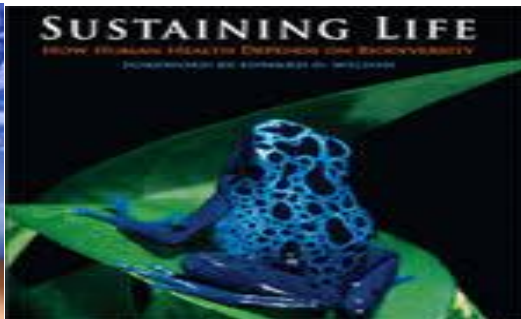
December 2016

Editor

Eng. Massimo Fimeroni

A handwritten signature in blue ink, reading "Massimo Fimeroni", with a large, stylized flourish at the end.

At Bristol hotel in Sorrento we work every day for ...



... be responsible for the environment and people.

ENVIRONMENT

We are aware that the business has an impact on the environment, even in terms of pollution.

We try to minimize impact through a set of initiatives:

- GENERAL RESPECT:

The staff is sensitized to having small environmental behaviors in the company and out, explaining to them that even small things can get great results; all new workers are formed and informed in the environmental field.

Objectives: 2016 achieved 2017 confirmed.

- WATER CONSUMPTION:

Total Mc used in opening	2016	19420
	2015	12600
	2014	10819
Mc water per customer per day	2016	0.29 - 0.41
	2015	0.20 - 0.30
	2014	0.10 - 0.30

The target set at the end of 2015 of 5% consumption reduction has not been achieved.

The need to replace the possibly fluctuated flow meter may be replaced by reading 2015 and 2014.

Next goal -5%.

- WASTE MANAGEMENT:

There were no reports of non-conforming waste reporting by public companies in 2016 that extracted waste.

Special waste (toners, batteries, bulbs, paint cans and spent oil) have remained unchanged as quantities withdrawn by the company in charge.

Objectives: 2016 achieved 2017 confirmed.

- CONSUMPTION OF ENERGY:

The company's efficiency is very high and for 2016 energy needs have been met by electricity alone.

Total kWh used in opening	2016	758972
	2015	815000
	2014	817000

average kWh per customer per day	2016	13.79
	2015	15.00
	2014	16.90

The target set at the end of 2015 for consumption reduction of 5% was reached and exceeded (-6.9%).

Next goal set in -3%.

- PROTECTION OF NATURE:

No action has been taken in the past year, but next year's (objective) action is expected to support the Parco Marino di Punta Campanella.

- CO2 Emissions:

The exclusive use of electricity is already an important step and the marked drop in consumption has led to a drop in quantizable CO2 emissions:

between 2015 and 2016 the savings of 56,000 kWh equals - 19.75 tons of CO2 introduced into the atmosphere to realize the production cycle.

Goal 2017 -3%

SOCIAL RESPONSABILITY

The activity is carried out with high levels of social responsibility and with high regard for the respect and integrity of:

Customers

High performance, highlighted by the absence of reports of 'content, property or staff dissatisfaction.

staff

Personnel affection and turn-over included within a 5% physiological, side by side with no accidents or occupational illnesses, and also the positive report made by the physician competent on the overall health status of the staff visited confirms the high-attention goal towards all employees.

Local community

The local community is the only source of staff working in the company, which makes it perfectly integrated into business operations context.

Periodic support given to local parishes, for the social ends of these, is also a good idea to make activity from the context appealing.

Protection of children

The staff is sensitized to observe a "paternal / maternal" behavior towards all the children in the structure.

To encourage a prolonged schooling of children in the local community, the policy of "all ages on the farm" has been implemented.

FINAL EVALUATION

All goals set in 2015 have been achieved with the exception of:

- Water consumption

Increased ☞ Need to check counters.

- Environmental Support

No direct ☞ We recommend support to Parco Marino

In each section set out the new targets for the coming year.

31/12/2016

Eng. Massimo Fimeroni

